



Learn Recollective your way by choosing the training option that best fits your needs

On-Demand Training

On-Demand Training videos allow you to select from a list of common topics that will help you understand the fundamentals of the platform. These videos are available for free at webinars.recollective.com.

On-Demand Training topics include:

- Site Administration
- Project Setup and Launch
- Moderation and Analysis
- Client & Observer Walkthrough
- Live Video Interview Setup, Moderation and Analysis
- Live Video Group Chat Setup, Moderation and Analysis
- Bulk Imports
- Installing a Custom Agreement

Additional Support

Encounter an unexpected challenge while setting up your project? Contact Recollective's HelpDesk to schedule a LIVE Programming Q&A Session with one of our tech experts for \$150/ hour.

Custom Training

Custom Trainings provide a live, 1-1, personalized training experience designed specifically with your project in mind.

Custom Training sessions begin with a brief consultation around your project objectives, intended approach and fundamental requirements; followed by a targeted training session on the areas of the platform you'll leverage to meet those needs. These sessions can include best practices, advice and considerations around how to get the most out of your Recollective experience.

These sessions are priced at \$250/hour, and we suggest 2-3 hours (depending on your familiarity with the platform and the complexity of your project) to ensure all of your training needs are covered.

New to online research, using Recollective or simply looking to try a new approach? A Custom Training Session can help you get started. Contact your Sales Representative to schedule a session or to learn more.

Want to become a Recollective Expert? Set yourself apart in the industry by expanding your platform knowledge and becoming **Recollective Certified. Learn more at recollective.com.**